

WINE TOUR BOOKING AGREEMENT

Terms & Conditions

1. BOOKING YOUR WINE TOUR

Tentative bookings for your preferred areas will be held for 24 hours, the booking will be automatically cancelled unless arrangements have been made to confirm your booking. To secure your date and preferred time, a scanned copy of a valid photo ID is required at time of booking and submitted with this signed agreement before Chapel Farm Estate will officially confirm the booking. By submitting the completed form you are agreeing to the terms and conditions form provided to you. To avoid disappointment please return the completed form with-in 24 hours.

2. SV LIQUOR ACCORD BUSWA MEMBERSHIP

It is the organizers responsibility to ensure the bus is a current registered member of BusWA. In alliance with the Swan Valley Liquor accord, Chapel Farm Estate will only accept buses that are working with the Liquor Enforcement Unit, complying with the code of conduct ensuring a safer Swan Valley. Please ensure your booked company is a member to avoid disappointment and additional fees. Current members of BUSWA are listed below:

- ANYTIME PARTY BUS
- BINGO PARTY BUS
- DIAMOND LOUNGE
- DOUBLE UP
- DRIVEN BUS CHARTERS
- GO PARTY BUS
- KINSMAN
- LIMO BUS
- MANDURAH PARTY BUS
- MR MAC'S PARTY BUS
- PARTY CHARTER PERTH
- PARTY ON PARTY BUSES
- PERTH PARTY BUS
- PERTH PARTY CHARTER
- PINNACLE COACHLINES
- ROO BUS HIRE
- SEND IT PARTY BUS
- STARS PARTY BUSES
- THE GOOD LIFE LIMOUSINES/ H2 HUMMER
- THE TRANSPORTER
- WILD KNIGHTS PARTY BUSES

Chapel Farm Estate reserves the right to refuse entry to a booking that is travelling on a bus that fails to provide a valid registration sticker. The booking will be treated as a cancellation and charged accordingly.

3. CANCELLATION

Cancellation of a booking within 7 days of the reservation will result in the organizer being charged a cancellation fee of \$100. Furthermore cancellation of a booking within 24 hours of the reservation will result in the organizer being charged the a cancellation fee and a additional fee of \$10 per person based on the completed form. Cancellations made within 21 days of the booking incur a \$50 administration fee.

4. CONFIRMATION OF NUMBERS

Please note your wine tour has been booked for a specific number of guests. Please ensure you confirm your final numbers via email 7 days prior to your reservation. Should the bus arrive with less than a 75% attendance rate based on the confirmed booking the organizer will be charged a fee of \$10 per person less the confirmed booking.

5. REFUSAL OF ENTRY & SERVICE

Chapel Farm Estate reserves the right to refuse entry and/or service to an entire booking or an individual. Refusal will be applied to patrons inclusive but not limited to the following:

- Patrons displaying signs of anti-social behavior
- Patrons displaying signs of intoxication
- Failure to comply to current government mandates
- Failure to provide a valid form of photo identification
- Minors not accompanied by a legal guardian
- Non BUSWA compliant transported bookings
- Patrons vomiting/urinating/defecating in public places/grounds
- Patrons who BYO/attempt to conceal alcoholic beverages
- Patrons who are caught with illicit substances

Furthermore failure to comply with a Chapel Farm Estate Employee will result in Chapel Farm Estate notifying the Swan Valley Liquor enforcement Unit and/or contacting the authorities.

6. NO SHOW POLICY

Should the bus arrive more then 30 minutes late to the reserved time and/or fails to arrive, the booking will be treated as a cancellation and charged accordingly.

7. DAMAGES & LIABILITY

The organizer is financially responsible for any damage to the property, facilities, equipment, fittings or surrounds of Chapel Farm Estate. Furthermore the organizer is required to cover the costs in relation to loss, theft or additional/abnormal cleaning caused by guests/patrons in relation to the booking at Chapel Farm Estate. Chapel Farm Estate reserves the right to charge your nominated credit card to recover the outstanding amount owed in relation to the organizers booking. Chapel Farm Estate is always extremely careful when looking after patrons belongings, however the Company accepts no responsibility for the damage or loss of merchandise on our premises prior to, during or after your booking.

WINE TOUR BOOKING AGREEMENT



No. of Guests :

Arrival time : DATE OF WINE TOUR

Departure time : / /

Pick up address :

Stop 1 :

Stop 2 :

Stop 3 :

Stop 4 :

PERSONAL INFORMATION

Full Name :

Email Address :

Date of Birth : / / Drivers Licence :

Mobile : Expiry Date : / /

Gender : Male Female Other

Credit Card No : Expiry date : /

Name on Card : CCV:

Present Address :

Suburb : State : Post Code :

Bus Company : BUSWA MEMBER: YES NO

Information:

AGREEMENT

I have read, understood, and agree to comply with the Guest Registration form inclusive of the agreement terms & conditions, as stated in this document. I am aware I will be required to pay a final invoice should charges apply or accrue in relation to my booking.

Full name

Signature

THANK YOU

Date: / /